



MCA of Metro Washington Service Contractors Bureau

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May 2013 Service Bureau Newsletter

March Service Bureau Breakfast Meeting National Service & Maintenance Agreement



L-R-Frank Norton "MSCA Labor Chairman," Jeanne Lee, MCAMW Executive Director; Steve Mack, Chairman of the Service Bureau and Barb Dolim, MSCA Executive Director.

A large crowd of MCAMW Service Bureau members turned out to hear Barb Dolim and Frank Norton discuss the benefits and privileges offered to contractors signatory to the National Service and Maintenance Agreement.

The following are a few of the key advantages for service contractors and their technicians: **1)** Ensures uninterrupted service for customers through a no-strike clause. **2)** Allows service technicians to travel outside their home local jurisdiction to perform service work for customers. **3)** Specifies classifications of service employees that provide flexibility in the performance of the full range of service tasks and adequately addresses local competition. **4)** Allows hiring of probationary employees for a six-month period to assess their skills and experience.

Upcoming Service Bureau Meetings and Special Events

June 5, 2013 Maryland Licensing Compliance

Join the Service Bureau on June 5th, for a panel discussion on "Maryland Licensing Compliance." Panelists include **Scott Jensen**, Deputy Secretary, Department of Labor, Licensing and Regulations (DOL); **Ed Poarch**, Director of Maryland Apprenticeship and Training Administrator of Prevailing Wage & Living Wage Programs; **Ron DeJuliis**, Commissioner of Labor & Industry; **Geoff Garner**, Program Administrator, Worker Classification, Prevention Unit and **Michael Vorgotts**, Acting Commissioner of Occupational & Professional Licensing DOL.

Sept. 18, 2013 Joint Service Bureau and PCA Breakfast Meeting on Residential HVAC and Plumbing—"Signs of Life"

Join Service Bureau and PCA members as they explore the opportunities available in the residential market. Virtually untapped by union contractors ... this sector of the industry can no longer be ignored.

There is strong evidence that the residential market is showing *signs of life*. Planning and development of mixed use projects are visible all across the Metro Washington area. Come and learn how to adjust your tactics to recapture this market.



Heat's On—Water's Off

September 28, 2013



This annual event is a special program that offers help to seniors by inspecting and making needed repairs to their heating and plumbing systems in preparation for winter. The Service Bureau will be looking for plumbers and steamfitters willing to donate their skills on Saturday, September 28th. If interested in helping *watch* for the Heat's On—Water's Off poster in August.

MSCA Annual Educational Conference, October 13-16, 2013



Join MCAMW members and their spouses as they attend **MSCA Live 2013** at the Boca Raton Resort in Boca Raton, FL. This conference is one of the industry's best kept secrets. It offers a unique program with an innovative line-up of seminars, intriguing round table discussions, exceptional speakers and inspiring optional events. Topics are specifically chosen to address key issues facing the *mechanical service contractor* of today. Don't miss out.

*Watch for registration to open shortly. <http://www.msca.org/>

Dec. 11, 2013 GreenSTAR-Energy Efficiency Service Bureau Breakfast Meeting held at the Greenbelt Marriott.

News Around Town

MSCA—Energy Summit—May 14-15, 2013 – Identifying Energy Conservation Measures: A Hands-on-Workshop. To be held at the Greenbelt Marriot. <https://msca.webex.com/mw03071/mywebex/default.do?siteurl=msca>

~Those who do not remember the past are condemned to repeat it.~ George Santayana